GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2233
ANSWERED ON:04.12.2000
UNSATISFACTORY TELEPHONE SERVICES
T. GOVINDAN

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether telephone services in Kannur Secondary Switching (SSA) in Kerala have been found unsatisfactory;

(b) if so, the reasons therefore; and

(c) the efforts being made by the Government to improve the situation?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) Sir, the Telephone Services in Kannur Secondary Switching (SSA) in Kerala is generally satisfactory.

(b) Does not arise in view of (a) above.

(c) Improvement of Telecom Services is a continuous process. The following steps are being taken to further improve the telecom services in phased manner.

i) Rehabilitation of external plant.
ii) Computerization of FRS in more and more exchanges.
iii) Provision of reliable transmission media to all the exchanges working on overhead line in a phased manner.
iv) Provision of standby Power arrangement and maintenance free battery sets to coup up the long power break downs.